Cross Border Cooperation

## AGENDA

| May 15,2019 |  |
| :--- | :--- |
| 19.30 | Arrival of the participants and accommodation in the hotel |
| 20.00 | DINNER |


| 08.00-09.00 | BREAKFAST |
| :---: | :---: |
| 09.00-10.00 | Official opening of the training |
|  | Presentation of the participants and expectations from the training |
| 10.00-10.45 | Preparation of a plan for standard operating procedures (SOP) for adventure tours |
|  | - Presentation <br> - Questions and answers <br> - Reflection and Conclusions |
| 11.00-11.30 | Preparing a plan for standard operating procedures for selected tour |
|  | - Working in groups - making SOP |
| 11.30-12.00 | COFFEE BREAK |
| 12.00-12.45 | Presentation of prepared SOP plans |
|  | - Presentation <br> - Questions and answers <br> - Reflection and Conclusions |
| 12.55-13.30 | Preparing of SOP for a for a given tour |
|  | - Presentation of the tour <br> - Working in groups |
| 13.30-14.30 | LUNCH |
| 14.30-17.00 | Practical analysis of the prepared SOP plan on the field (field visit) |
|  | - Practical field work |
| 17.00-17.15 | Evaluation of the day |
| 19.30 | DINNER |

BALKANIA
abat bulkana-stogio

Cross Border Cooperation

| DAY 2 - May 16, 2019 |  |
| :---: | :---: |
| 08.00-09.00 | BREAKFAST |
| 09.00-09.30 | Reflection on the previous working day |
| 09.30-10.30 | The place and role of the tour guide in planning and managing risks in adventure tourism, Reflection of the previous day |
|  | - Presentation <br> - Questions and answers <br> - Reflection and Conclusions |
| 10.30-11.00 | Tourism Animators |
|  | - Presentation <br> - Questions and answers <br> - Reflection and Conclusions |
| 11.00-11.30 | COFFEE BREAK |
| 11.30-12.30 | Tour guide - profile and skillset |
|  | - Presentation <br> - Questions and answers <br> - Reflection and Conclusions |
| 12.30-14.00 | Planning tours in various adventurous activities |
|  | - Presentation <br> - Questions and answers <br> - Reflection and Conclusions |
| 14.00-15.30 | Lunch |
| 15.30-16.30 | Conclusions from the training |
|  | Evaluation of the training |
|  | Official closing of the training |

BALKANIA
abat bulkana-stogio

